

MBCHP AUTOMATED PHONE SERVICE

The MBCHP's toll-free telephone number 1-800-350-5180 is an auto attendant with the following messages and options:

Thank you for calling the Maine Breast and Cervical Health Program.

For more information about the program, where to get a mammogram or other covered services PRESS 1. (This option will ring to Elaine Belcher or Trisha Sidelinger.)

If you are on the Maine Breast and Cervical Health Program and are calling with a billing question or have received a bill in error please PRESS 1.

If you are an MBCHP provider and are calling about missing data, need to make a Case Management referral or wish to speak to Linda Pelkey, please PRESS 2.

If you are a MBCHP provider and have a billing question or wish to speak to Shirley Chadbourne PRESS 3.

If you are a MBCHP provider and would like to obtain a client ID number, verify client eligibility or determine the status of a claim PRESS 5. To be connected to voice response or for further assistance remain on the line. To repeat these options PRESS *H.

If you are calling for a staff member and know their 5-digit extension, enter it now, or PRESS 4 for a listing of options. The options, staff members and their extensions are:

Options	Staff Member	5-digit extension
Press 1	Sharon Jerome, Program Director	7-6895
Press 2	Celeste Philippon, Asst Director	7-3994
Press 3	Janet Fierro, RN, Nurse Case Manager	7-5057
Press 4	Julie Sipser, Health Planner	7-6024
Press 5	Selina McGlauflin, Health Educator	7-5397
Press 5	Shonna Poulin Gutierrez, Health Educator	7-5397
Press 6	Megan Woodcock, Health Educator	7-4348
Press 7	Bonnie Purington, Staff Accountant	7-6896
Press 8	Sue Pinette, RN, Nurse Case Manager	7-4101
Press 9	Maryann Zaremba, Data Manager	7-3262
Press 0	To return to main menu	

➔ **NOTE:** At the beginning of the message you may dial a staff member's 5-digit extension or you may PRESS 4 and go directly to the listing of staff members.